

# Frequently Asked Questions COVID-19

# "Where is my stimulus check?"

DEXSTA Federal Credit Union has no way of knowing the status of stimulus payments. We will be able to provide you with an update once we have received it. Click <a href="here">here</a> for additional information regarding stimulus payments.

# "How can I make my loan payment?"

- X At any of our drive-thru or appointment only locations
- X Email memberservices@dexsta.com and set up automatic payments
- X Make your payment online here
- X Mail a check to, 300 Foulk Road, Suite 100, Wilmington, DE 19803

# "How can I withdrawal cash?"

- X At any of our drive-thru or appointment only locations
- XX At any ATM <a href="https://www.dexsta.com/branches-and-atms/">https://www.dexsta.com/branches-and-atms/</a>
- X At a Shared Branching location <a href="http://sharedbranching.org/">http://sharedbranching.org/</a>

## **Drive-Thru Locations**

### **Prices Corner**

1310 Centerville Road Wilmington, DE 19808

## **Possum Park**

1 Possum Park Mall Newark, DE 19711

#### Middletown

110 Sandhill Drive Middletown, DE 19709

# **Locations Accepting Appointments**

Foulk Road

300 Foulk Road Wilmington, DE 19803

### **Red Lion**

118 Jestan Boulevard New Castle, DE 19702

## **Possum Park**

1 Possum Park Mall Newark, DE 19711

#### **Middletown**

110 Sandhill Drive Middletown, DE 19709